



MATERIALS FOR A LIVING WORLD

COMPANY PROFILE
ESG

ceramica
SANT'AGOSTINO



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HISTORY OF EXCELLENCE

Not a beginning or a conclusion, but a journey to be recorded and pursued over time.

This is one of the guiding principles of Ceramica Sant'Agostino's choices, projects and actions.

Internationally recognised as a top Italian firm, it is founded on the concept of integrated quality that cannot be separated from ethics, commitment and consistency.

HISTORY

Ceramica Sant'Agostino, founded by Aristide Manuzzi, began its activities in 1964 near Ferrara, in an area far removed from other companies in the Italian ceramic industry.



This choice has proven to be successful over the years as it is synonymous with strong project autonomy and a strategic vision that is always innovative. Despite its distance from the Italian ceramic district, the company's decades-long relationship with Confindustria Ceramica favours an up-to-date and market-oriented approach.

Today, Ceramica Sant'Agostino is one of the leading Italian players in the porcelain stoneware sector.

The company, still run by the founder's family, continuously invests in product and process technological innovation to produce high quality surfaces, technical functionality, versatility and aesthetic solutions for the evolution of contemporary architecture.

Manufacturing is entirely in Italy, a voluntary choice of social and environmental responsibility and sustainability.

VALUES

The values that have always guided us in our corporate, production, commercial and management choices are:

- _ Beauty and Design Culture
- _ Research and Creativity
- _ Respect for Tradition
- _ Integrated Quality
- _ Responsibility and Sustainability
- _ Attention to the person



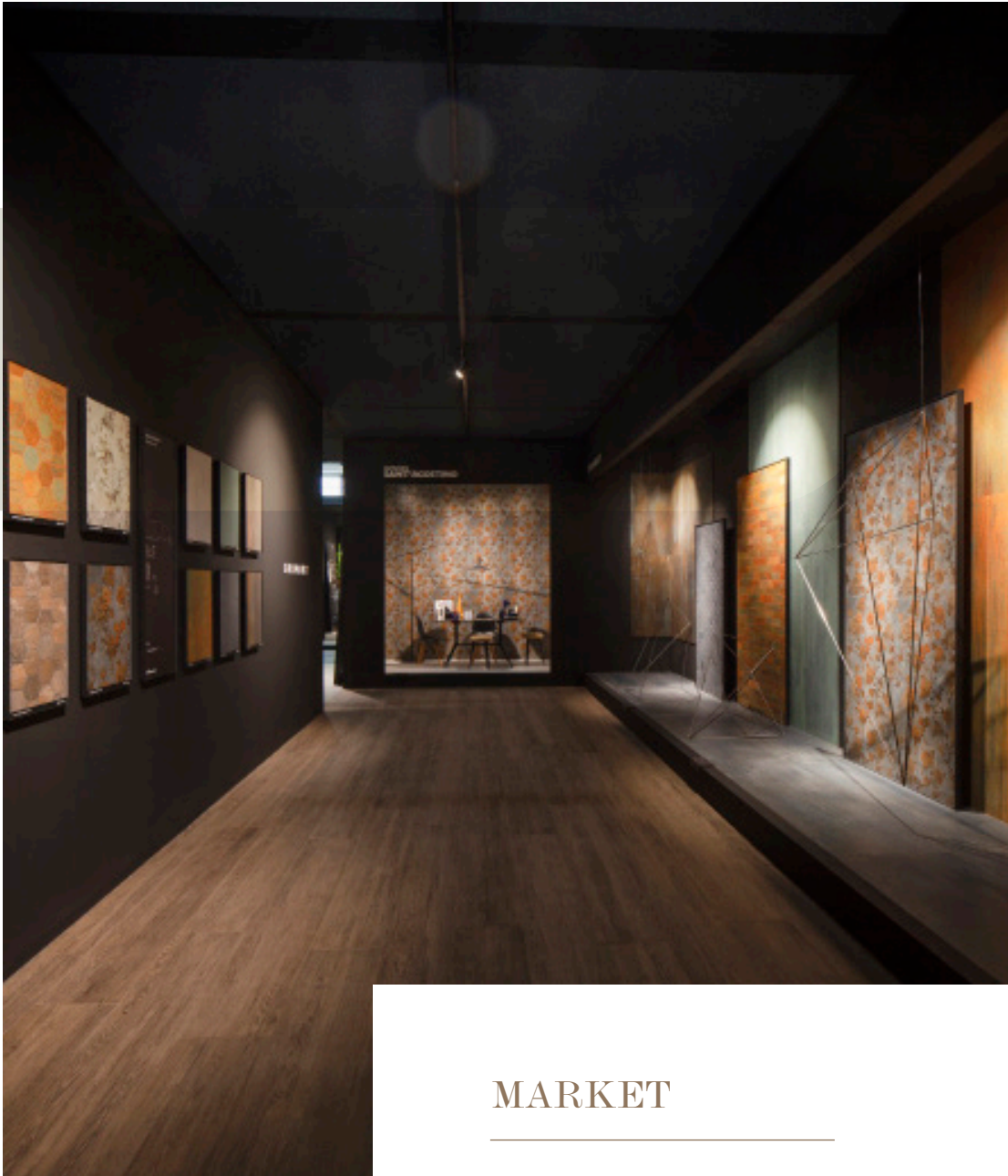
MILESTONE - IDENTITY, RESEARCH AND DESIGN, ALWAYS

Ceramica Sant'Agostino, with its strong roots in the territory and more than fifty years of history, is an international company that, even with a forward-thinking mentality, has preserved its values and traditions intact.

It is also one of the leading industrial enterprises in the Province of Ferrara in terms of size. Stylistic and technological research into coherent designs aimed at ensuring the highest quality of materials has always been central and pursued with passion and dedication. The high aesthetic and technical performance of its products are the result of distinctive choices, which led the brand to imprint its own unmistakable mark in the world ceramic industry of porcelain stoneware for floors and tiles.

Over the years, the creations and collections have dictated stylistic trends in the sector, and for this creative spirit Ceramica Sant'Agostino has received numerous national and international awards for Design, including ADI 2021 for the Stand at Cersaie 2021 - Beauty Beyond Nature and the Archiproducts Design Awards for the collections: Form, Fusionart, Dripart (presented at Cersaie 2022), to name but a few.

Over the years, Ceramica Sant'Agostino has collaborated with internationally renowned designers, including Philippe Starck, who designed the Flexible Architecture collection for the company



MARKET

Ceramica Sant'Agostino has an output of around 4,500,000m² per year due to the increased production capacity provided by the new furnace installed in 2022.

Of the total production, about 75% is exported to 5 continents and more than 80 countries.



GOVERNANCE



One element that distinguishes the company is its Family Company approach. This family business approach ensures consistency with the company's values and history, more streamlined decision-making processes for new initiatives and industrial and commercial development projects.


Today, Dr Ennio Manuzzi and engineer Mauro Manuzzi, sons of the founder and second generation of the family, are at the helm.

For several years now, the third generation composed of Filippo, Eugenio and Chiara Manuzzi has also joined the company.

As its corporate governance approach, Ceramica Sant'Agostino adopts dedicated organisational methods and procedures to compete in accordance with the principle of fair competition and the rules of professional ethics with the most qualified competitors in the sector, in a logic of qualitative excellence of the products supplied.



GREEN SUSTAINABILITY



The ceramics industry, like any manufacturing activity, has direct and indirect impacts in terms of resources used, waste production and emissions along the life cycle of its products and processes.

Ceramica Sant'Agostino not only complies with regulations, but also voluntarily adopts the best international environmental management standards for processes and products, periodically certified by recognised external parties.

More than 15 years ago, the company's constant commitment was formalised with the development of the ECOQUALITY programme, a complex system of action to coordinate all efforts aimed at obtaining products of the highest quality, in total compliance with

the strictest European and international regulations for the protection of the environment, people and consumers. It is a process that involves the entire company organisation and is therefore ambitious, objectively measurable and constantly evolving.

THE MAIN CERTIFICATIONS



Certification of management systems and monitoring of all stages of a business process according to quality requirements. **Certificate n.13870**



Certification of occupational health and safety management systems. **Certificate n.29513**



Certification of environmental management systems. **Certificate n.25017**

GREEN PRODUCT CERTIFICATIONS



ISO 17889-1

The company recently voluntarily embarked on the path to obtaining the ISO 17889-1 certificate of conformity, the first international standard for the ceramic sector developed by the ISO body for sustainable products, which describes the sustainability requirements for ceramic tiles according to environmental, economic and social criteria.

By complying with the ISO 17889-1 standard, it is possible to fulfil the twelfth goal of the Sustainable Development Goals (SDGs) of the United Nations 2030 Agenda for Responsible and Sustainable Consumption and Production.

ENERGY AND CLIMATE ACTION

The production process of ceramic surfaces with high functional performance involves high energy consumption, despite the best available technology, as it is necessary to reach temperatures above 1200C° in the firing process.

Faced with the challenges of climate change and the need to reduce climate-changing emissions, Ceramica Sant'Agostino focused mainly on the following actions:

- reducing its energy consumption
- the self-generation of energy through 2 high-efficiency cogeneration plants and a photovoltaic plant with an installed capacity of 3.3 MWp
- the recovery and re-use of thermal waste from the various processes
- an increased share of self-generated energy from the installed photovoltaic system
- a reduction in the use of plastic in packaging by replacing shrink-film machines with stretch-film machines
- the gradual replacement of the company fleet with hybrid vehicles



Highlights

Tile thickness down to

9 mm

Photovoltaic plant with self-produced

3.300.000 MWh/anno

Reduction of plastic use in packaging

40 %

Tonnes of CO2 per year avoided through production from renewable sources

1800 t

CIRCULATION OF MATERIALS

Waste materials from processing are reused in the production cycle, contributing to a lower consumption of natural raw materials.



In addition to recovering its own ceramic material residues, Ceramica Sant'Agostino also recovers by-products from external sources.

All industrial waste, which cannot be recovered within the production process, is handled separately and sent for disposal or recycling at authorised external companies.

All 'civil' waste produced by the company's non-industrial activities is subject to separate collection. The primary packaging is made using as little material as possible with a high percentage of recycled material (FSC certified); all packaging materials are recyclable.

Almost all goods handling within the plants is done with electric forklifts.

Highlights

100% of production by-products re-introduced into the production cycle

100 %

100% waste from non-industrial activities are sent for separate collection

100 %

WATER MANAGEMENT AND WATER SAVING

The company has a partial rainwater recovery system that saves about 2500 m3 per year of water drawn from the mains.
All process water is fully recovered and reused within the production process, thus avoiding any possible external discharge of waste water.

Highlights	Rainwater recovery system	Water savings of about
	100 %	2.500 m ³ /anno which corresponds to an average saving of about 5% of the yearly water withdrawal
	Processing waste water recovered and reused in the production process	Recovery of aqueous suspensions entering as waste from outside
	100 %	100 %

EMISSIONS

Thanks to continuous investments in technology and certified management procedures according to the highest standards, emissions from production plants are well below the required legal parameters.
Furthermore, during 2023, Ceramica Sant’Agostino will continue to include hybrid vehicles in the company fleet.



SOCIAL SUSTAINABILITY

Behind the quality of Ceramica Sant'Agostino's products are the expertise and passion of its people, which is why the company strives to develop a stimulating and healthy work environment for its employees.



For the past few years, the company has promoted a workforce renewal effort, trying to maintain a good balance between younger individuals (supporting youth employment and promoting new approaches and skills) and experienced individuals, who are important because they are the historical memory of the company's knowledge and the sector.

Collaboration with training institutes has the aim of making the company increasingly committed to training and the development of career paths for various positions within the company. This approach also promotes and encourages the personal and professional growth of employees within Ceramica Sant'Agostino, where they find a fertile environment in which to develop their skills and fulfil their ambitions. .

Highlights

Average age of new hires in the last three years

33

Employees (current number)

309

Employees have permanent contracts

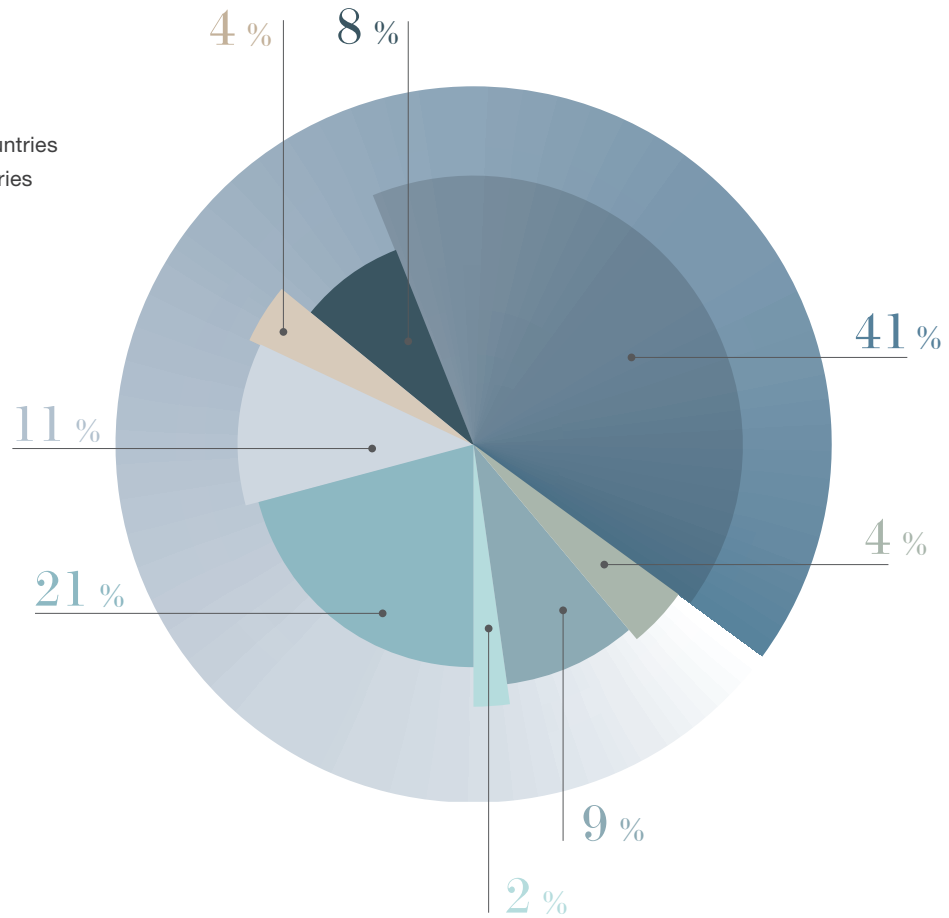
98 %

COMMUNITY

It is part of the company's DNA to cherish and support socially active businesses. Over the years, Ceramica Sant'Agostino has supported various bodies and businesses of different sectors, from health to education.

Legend

- Cultural Events
- Health/Research
- Youth Facilities
- Support third World Countries
- Disaster-affected territories
- Educational Institutions
- Civil Defence Corps
- Sports Facilities



Of the foundations that the company has the most intense and long-lasting relationships and collaborations with is 'Città della Speranza' (City of Hope), a Veneto-based non-profit foundation committed to paediatric healthcare and research of childhood diseases, which built the Città della Speranza Paediatric Research Institute in 2012, with an area of 17,500 sqm making it one of the largest centres in Europe. Ceramica Sant'Agostino has proudly contributed to the realisation and subsequent expansion of this project and intends to continue supporting the Foundation's activities in the future.

OBJECTIVES

Corporate contributions to global
sustainability goals UN Agenda 2030

The path towards a conscious business that contributes value in many ways is one that the company invests in and strives for every day.

This journey is made possible by the participation of all parties involved and the sharing of common values, principles and methods.

OBJECTIVES

ESG Area	Objectives	UN SDGs
Green	Reducing the impact of raw material along the supply chain	●
	Energy supply and efficiency	●
	Raising awareness of employees' Green actions	●
Social Dipendenti	Expanding Corporate Welfare services	●
	Employee involvement on corporate identity and objectives	●
Social Comunità	Strengthening collaboration and forming new partnerships with local stakeholders	●
	Employee Engagement for Community Impact Actions	●
Governance	Integrating ESG criteria into corporate management	●
	Enhancing transparency and information on ESG and corporate actions in general	●
	Business Networking for Sustainability Actions	●

Legend



Technical support
Focus Lab SB B Corp

Concept e Grafica
upstudiocreativo

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